

\*If the FCC is going to require voice mail (which it does), it needs to reimburse for video mail. There is really no difference between voice mail and video mail except for the format of the transmission.

\*Video mail access is needed to achieve functional equivalency.

\*Not to allow video mail violates an FCC rules that says that providers must be capable of handling any type of phone call.

\*The Commission has an obligation to encourage new forms of relay technologies, which would include video mail.

Include anecdotal stories on the importance of this access, if desired.